



## October 23, 2024

### Constructive Conflict

**Session description:** Because each person is different, from time-to-time they can disagree. Yet having “constructive disagreements” seems to be harder than ever — which can lead to avoiding the situation at a time when conversation is critical. This session provides a framework and techniques for having constructive disagreements with peers that can result in healthy, respectful interactions.

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# Our Path



## Identify “Reality”

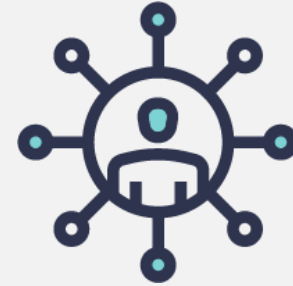
Conversation



Clarity



Connectivity



## Engage From Perspective

Goals



Bias



Presence



## Go-Forward Responsibility

Conviction



Choice



Collaboration



# Resources

**Crucial Conversations: Tools for Talking When Stakes are High, Third Edition: Grenny, Joseph, Patterson, Kerry, McMillan, Ron, Switzler, Al, Gregory, Emily: 9781260474183: Amazon.com: Books**

<https://www.amazon.com/Crucial-Conversations-Tools-Talking-Stakes/dp/1260474186/>

**Crucial Confrontations: Tools for Resolving Broken Promises, Violated Expectations, and Bad Behavior: 8601300053950: Amazon.com: Books**

<https://www.amazon.com/Crucial-Confrontations-Resolving-Promises-Expectations/dp/0071446524/>

**Fierce Conversations: Achieving Success at Work and in Life One Conversation at a Time: Scott, Susan: 8601400277058: Amazon.com: Books**

<https://www.amazon.com/Fierce-Conversations-Achieving-Success-Conversation/dp/0425193373>

**Influencer: The New Science of Leading Change, Second Edition: Grenny, Joseph, Patterson, Kerry, Maxfield, David, McMillan, Ron, Switzler, Al: 9780071808866: Amazon.com: Books**

<https://www.amazon.com/Influencer-Science-Leading-Change-Second/dp/0071808868/>

**No Ego: How Leaders Can Cut the Cost of Workplace Drama, End Entitlement, and Drive Big Results: Wakeman, Cy: 9781250144065: Amazon.com: Books**

<https://www.amazon.com/No-Ego-Leaders-Workplace-Entitlement/dp/125014406X/>

**Amazon.com: Drive: The Surprising Truth About What Motivates Us (Audible Audio Edition): Daniel H. Pink, Daniel H. Pink, Penguin Audio: Audible Books & Originals**

<https://www.amazon.com/Drive-Surprising-Truth-About-Motivates/dp/B0032COUMC/>

**Primal Leadership, With a New Preface by the Authors: Unleashing the Power of Emotional Intelligence: Goleman, Daniel, Boyatzis, Richard E., McKee, Annie: 9781422168035: Amazon.com: Books**

<https://www.amazon.com/Primal-Leadership-New-Preface-Authors/dp/1422168034>

